

TESTIMONY

“For a long time going to the emergency room for my health concerns was my only option. I soon realized going to the ER was getting me nowhere because there were no treatment plans for my condition, only testing to ensure that I was not in an emergency. Although I was thankful to be seen and to be reassured that I wasn’t dying, which I absolutely felt that I was on many occasions, my condition remained and even worsened due to lack of proper treatment.



Luckily, I stumbled upon the **Community Health Worker Program** and was connected to **very caring workers**, who saw that I needed help and pointed me in all the right directions to resources to help me.

I truly feel as though these people rescued me

because they helped me end my vicious cycle of unnecessary ER visits and helped get me access to proper treatment for my health condition.”

Lori, CHW Program Graduate



PARTNERS

The Health Collaborative

Centra

The Institute for Advanced Learning and Research

Caswell County Emergency Medical Services

PATHS Community Medical Center

Caswell Family Medical Center

Gateway Health

Danville Life Saving Crew

DRHA

EPIC Health Partners, LLC

Sovah Health - Danville

Focus Point Mental Health, LLC



COMMUNITY
Health Worker

WHO?

A Community Health Worker (CHW) is a public health worker who is a trusted member of the community. This relationship allows CHWs to serve as a link between healthcare, social services and community members, increasing clients' access to services and improving their health management.

CHWs improve clients' ability to manage their health through a series of activities including:



Outreach



Community Education



Informal Counseling



Social Support



Advocacy

WHAT?

A CHW will work with you to:

- Provide personalized assistance in developing a health management plan
- Make sure that getting treatment goes smoothly
- Help you better understand your health
- Educate providers about your health needs
- Provide health education and information in a way that is easily understood
- Find the answers to your questions, helping you make decisions which positively impact your health
- Provide informal counseling and social support
- Help you build your skills to better manage your health

HOW?

After your hospital stay or emergency room visit, the Care Coordinator will call you to ask if you are interested in program participation. If so, a CHW will set up an appointment to meet with you. The CHW will share various resources to help ensure you receive the services and support needed to improve your well-being.

CHWs do not provide medical coverage, clinical advice or replace the need to follow up with your doctor. To see if you qualify for the program, the Community Care Coordinator must review your medical records. If you would like to participate in this free program, contact your Community Care Coordinator, Kenya Elliot.



Kenya Elliot, LPN
Community Care Coordinator
434-791-4122, Ext. 1027



Your CHW will help you:

Connect to a primary care provider



Communicate with doctors



Learn about and engage with resources in the community



Better manage your medical condition and set personal wellness goals



Participation in the CHW is free. There is no charge to you or your insurance.